

Gartner.



Dev Ops Growth
Testing Challenges
Quality in Dev Ops: What's the Context?



# SOGETILabs

**Dev Ops Growth** 

Testing Challenges Quality in Dev Ops: What's the Context?



#### MASTERING DIGITAL DISRUPTION WITH DEVOPS



In our previous disruption reports we sketched the prospect of the 'Valley of Death'. Traditional organizations will end up in this track of deadly peril if they fail to come up with a timely solution to disruption. What should organizations do to be successful in digitally disruptive times? Organizations like yours, presumably, which were not born in the Web 2.0 age and do not bear names like Spotify or Dropbox. Names are irrelevant in this context (other fashionable terms will probably pop up in the near future) - what matters is the direction that is now becoming clearly apparent. The marketers call it the Lean Startup. The IT departments are talking about DevOps. The experts in the field of management speak of management innovation. All three of them have the same thing in mind: stop wasting people's time, bring the human component into focus and accelerate innovation. Good ideas about how to learn from the digital disruptors do not appear out of nowhere. We present DevOps both as the practice and holistic approach to survive and thrive digital disruption.





Rick Bouter





#### RESEARCH







#### **BLOCKCHAIN: CRYPTOPLATFORM FOR A FRICTIONLESS ECONOMY**



Welcome to the wondrous world of the complex and highly imaginative crypto-economy. The world of block- chain and bitcoin, of miners, sandboxes and hashes. If you are not well-up in this subject yet, you may easily fall under the spell of the fascinating and fast-growing crypto-environments. And even if you have already made a study of the subject, some elements of the crypto-economy may remain mysterious and to some extent intangible.

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DUTCH

**ENGLISH** 

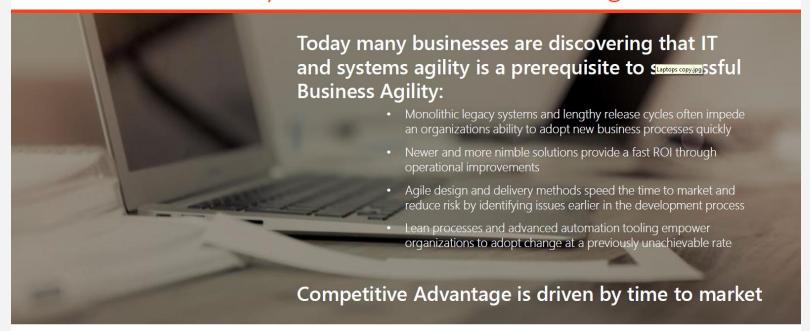
#### **CONTACT US**







# Growth is Driven by New Products and Offerings



"Software Innovation through real-time experience and incremental development is one of the 10 most important dimensions encompassing the qualities that make agile companies faster and more responsive to change" — Forrester



#### **REAL-LIFE DEVOPS METRICS**

#### Strong IT performance is a competitive business advantage

"Firms with high-performing IT organizations were twice as likely to exceed their profitability, market share and productivity goals. "

#### DevOps practices improve IT performance.

"IT performance strongly correlates with well-known DevOps practices such as use of version control and continuous delivery."

#### **High-performing IT organizations**



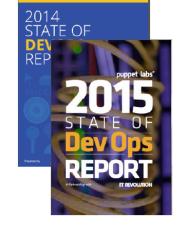
Deploy 30x more frequently



Have 200x shorter lead times



Have 60x fewer failures



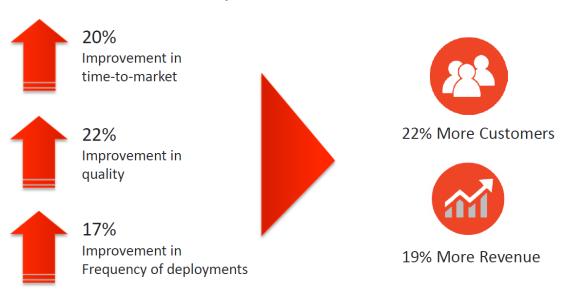


Recover 168x faster



# DevOps Benefits Are Real and Quantifiable<sup>1</sup>

Survey Question: What Has Been the Percentage Improvement, Increase or Reduction for Each of the Quantifiable Benefits You have Seen?



Source: Computer Associates, "TechInsights report: What smart businesses know about DevOps", January 3rd, 2014



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# Today's Process –Getting an Idea into Production

#### Organizational Silos



# **Common Challenges**

- Competition wins on time to market
- Customer commitments not delivered
- Business decisions on dated information
- Customers wait

# SOGETI

### DevOps



A way of **collaborating** and industrializing using highly automated approaches to deploy solutions that evolve as fast as your business needs it.



A team centric ethos that **tears down** traditional **silos** to tightly integrate business, development and operations to drive agility and service delivery excellence across the entire lifecycle.

By adopting DevOps an organization can dramatically improve the value delivered by its business.



Improve Customer Satisfaction



Increase Resilience



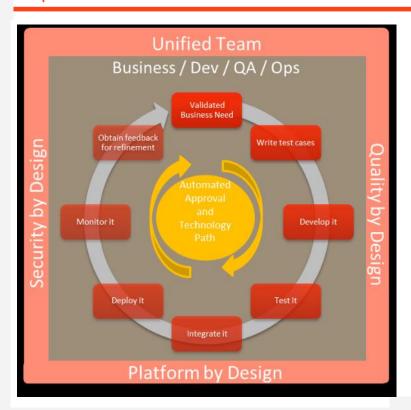
Improve Time-to-Market



Increase Cost Efficiency



## **Updated Process**

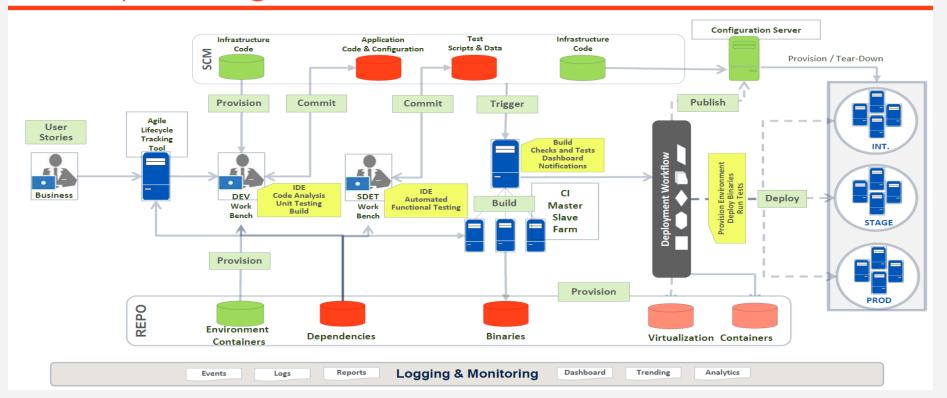


# What Changes (Working and thinking differently)

- Redefine teams
- · Enable behavioral change
- Restructure release planning
- Apply end-to-end lean concepts
- Automate



# **DevOps Tooling Flow**





### Technology and Tools – Many Options















Tooling selections vary widely



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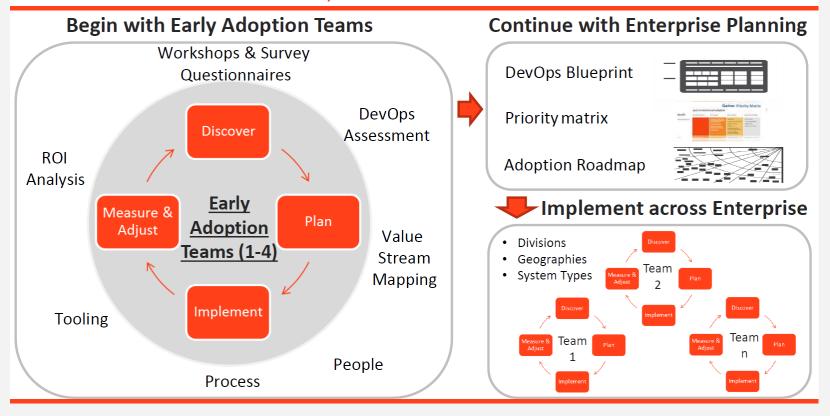


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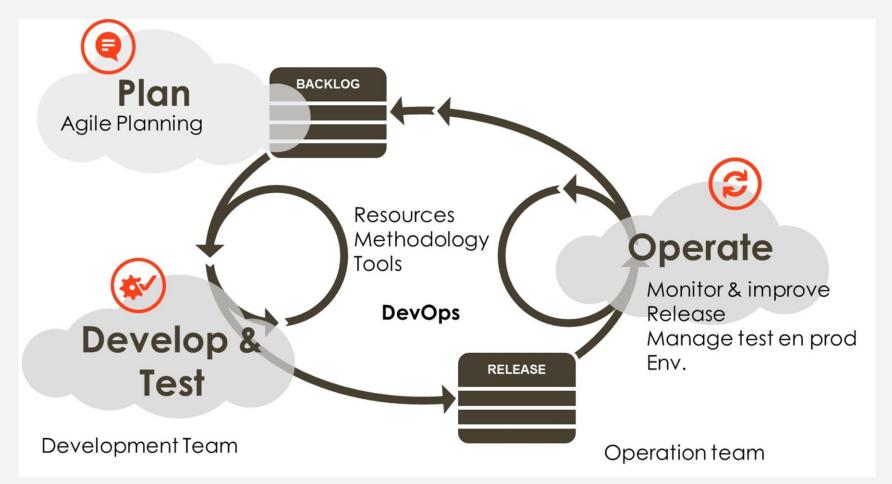
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### Transformation Journey









### Case Study: Benefits - DevOps at Consumer Services Client

### **Objectives**

- Reduce errors in deployments
- Identifying bugs faster
- Reduce human errors
- Decrease the developers cycle time

#### **Benefits**

- Feedback within 8 minutes of code check
- Build time reduced to 25% of prior time
- Deployment errors reduced to <1% (from 46%)</li>

#### Task Management

Build & Continuous Integration

Automation Testing

Monitoring & Measurement



RALL











**Automated Unit Testing** 

Source Control Management



Automated Functional Testing





Automated Performance Testing





#### Inspiration & Strategy

- ► Awareness Workshops
- ▶ DevOps Game
- ► D2d ViNT DevOps Report
- ► Transformation Strategy

#### Sogeti Delivery

- ► Service Factory
- ► Centers of Excellence
- ► Best Practices
- ► Tooling & pipelines



#### Expertise & Advice

- Coaching (team/mgmt)
- ► Tools & Ci/CD know-how
- ► Maturity scan & metrics
- DevOps Training teams/mgt

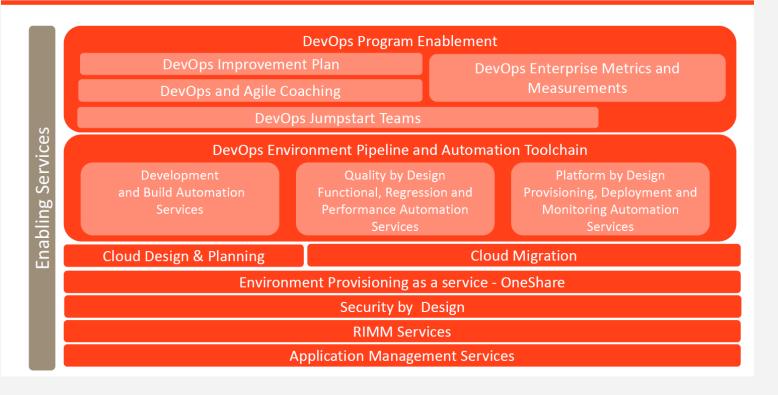
#### **Transformation**

- ► Change management
- Leadership & Behavior
- ► Process improvements
- Cloud integration& automation





## Sogeti Service Catalogue





# QUESTIONS?

